Plot 6-10 Port Bell Road, PO Box 1345, Kampala, Uganda T +256 (0) 31 2210008 Email address: corporateaffairs@ug.ab-inbev.com

#### **JOB AVERT**

#### 16<sup>th</sup>November 2018

Nile Breweries Limited, a leading beverage company in Uganda and subsidiary of ABInbev the leading brewing group in the world seeks to recruit highly motivated, results oriented and dynamic candidates for the post below. Our Africa dream is to create the ideal company, one which grows a lot, is super-efficient, which everyone loves to work for and, very importantly, makes a real difference in society:-

# Desktop Engineer (One Position) Grade H Duty Station Jinja

The Desktop Engineer will render IT support through the effective provisioning, installation, configuration, operation, and maintenance of systems hardware and software and related infrastructure. The incumbent ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values, policies and practices. The job holder will be accountable for the Linux and Windows systems that support Nile Breweries Limited infrastructure and Application systems.

### **Duties and Responsibilities:**

- Daily, Weekly and monthly review of Service Desk calls and update with time lined detailed comments.
- Ensure Daily/Weekly/Monthly/Annual Backups are taken in accordance with SOX Backup and Restoration Procedure and as per schedule.
- Prepare capacity planning and analysis to determine extra capacity requirement and proactively communicate for commissioning.
- Maintain Network Setup, Hardware Infrastructure Documentation.
- Network monitoring and analysis, and performance tuning; troubleshooting network problems; escalating problems to vendors.
- Maintain the integrity &security of the network &server Infrastructure.
- Design and deploy networks (network address assignment, routing protocols and routing table configuration).
- > Assign configuration of authentication and authorization of directory services.
- Administer servers, desktop computers, Ricoh printers, Cisco routers, Cisco switches, Fortigate firewalls, phones, software deployment, security updates and patches, VPN gateways, IPS & IDS.
- Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc. in accordance with standards and project or operational requirements.

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- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs.
- Maintaining VOIP server and E1 infrastructure and escalating problems to vendor if not solved just to make sure no barrier to communication.

## **Qualifications, Skills and Experience**

- > The ideal candidate for the Desktop Engineervacancy should hold a Bachelor's degree in Computer Science, Information Systems, Computer Engineering or a related field.
- Systems Administration certification from a recognized institution such as MCSA server 2008 and above, MCSE server 2008 and above, CCNA (Routing and Switching Certification) is an added advantage.
- ➤ A minimum of one year IT experience and attained appropriate training in Systems administration or engineering specifically in Linux/Unix and Windows.
- Detailed working knowledge of common databases such as Oracle and MySQL.
- Ability to work independently and to take emergent decisions on his/her own.
- Ability to work long hours including weekends and public holidays.

The Company will offer a competitive remuneration package to the successful candidates. Candidates that have relevant experience, know that they meet the above criteria and have what it takes to excel in the above position, should please send their CVs, which should include details of email address (if any), present position and Certificate/testimonials to the undersigned or email address recruitmentug@ug.ab-inbev.com not later than Friday23<sup>rd</sup>November 2018.

Nile Breweries Limited is an equal opportunities employer, and we promote gender equity in the company

Note: 1) Indicate the position applied for as the subject of your email

2) Internal candidates should notify their line managers

People Business Partner- Commercial & Logistics Nile Breweries Limited P.O Box 1345 KAMPALA SERVICE CENTER